

## Regain access to my account or my domain

This form can help you regain access to your account or domain(s) if one of these situations has occurred:

1. You have lost access to the email address on your account.
2. You are unable to validate the account with Customer Support.
3. You are listed as the Registrant on one or more domains, but do not have access to the account that contains the domain(s).

We'll respond to you as soon as possible; however, please allow up to three business days for an initial response.

\* required field

Domain Information



Your Information



Provide Identification



Company Information



Confirmations and Agreements



### Submission Complete

Please be patient and allow up to three days for an initial response. Requests are handled in the order they are received. If you did not upload the required documentation when submitting this form, please attach them to an email and send it to [change@secureserver.net](mailto:change@secureserver.net) and reference your domain name. If you have not been in contact with our Customer Support department to attempt to validate the account, please contact them at (480) 624-2500.

-machine\_name-